

# ANNUAL STATISTICS

( JULY 1, 2019-JUNE 30, 2020)

The Florida Courts E-Filing Authority is governed by a nine-member Board of Directors consisting of eight Clerks of the Circuit Court and the Clerk of the Supreme Court, which serves as the Chief Justice's designee on behalf of the state and appellate courts. The Board is responsible for leading the public agency tasked with providing a statewide access point for the electronic access and transmission of court records to and from the courts.

**17,400,066**

SUBMISSIONS

**25,467,924**

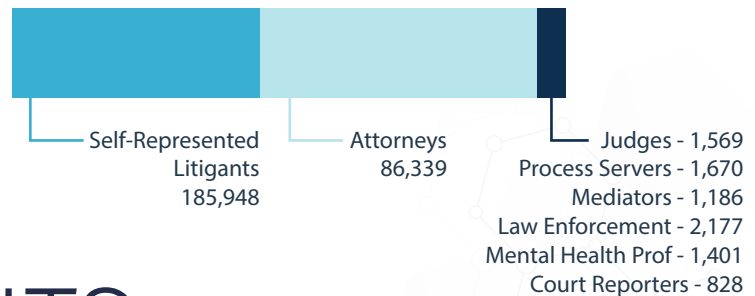
DOCUMENTS

**126,900,745**

PAGES

**292,670** TOTAL FILER  
ACCOUNTS

**40,771** HELP DESK  
CALLS



## ENHANCEMENTS



### EFFICIENCIES FOR USERS

- Worked to integrate a variety of judicial filings using the judicial viewers with the Portal.
- Provided a State Attorney and Public Defender web service for e-service emails.
- Increased the file size for transmitting the record on appeal.



### PARTNERING WITH STATE AGENCIES

- Developed process to send driver school completions to the Clerks' offices. Developed a look-up feature for driver school and students.
- Worked with the Florida Department of Revenue to begin automating administrative child support documentation for Clerks.



### UPDATED SECURITY FEATURES

- Updated and improved Portal security based on new Security Policy and industry standards.

**E-Service Notices  
saved filers  
approximately  
\$38,837,113  
in postage  
costs from  
2014-2020**